

Billing for Service at: CLAYTON H WEISENBORN 440-1/2 19TH AVE MOLINE, IL 61265

PLEASE PAY \$537.28

August 25, 2000

Account Number 29260-65019

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	Rate	·	Billing Period			Meter		
Service			from	to	Days	Present	Previous	:
ELE	09	W52727521	07-05	08-03	29	32051	31859	Total kWh

Meter Multiplier Usage Elec - KWH Gas - CCF

192

Total Payments Received Sin				\$ 19.00	
09 Residential Electric				Summer	29 Day(:
Basic Service Charge				5.57	1
Energy Charge	192	X	0.07669	14.72	
Energy Charge Adjustment	192	X	0.00029	0.08	}
Electricity Excise Tax	·			0.63	
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\$7.64

**Previous Balance** Amt Due After August 25, 2000 \$545.34 **Includes Late Pay Charge Of** \$8.06

Late Payment Charge

TOTAL DUE \$537.28

\$508.66

# MidAmerican Energy At Your Service

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QUESTIONS OR CONCERNS ABOUT YOUR 1-888-427-5632. We're here 24 hours every

day to help.

Once each year, charges are not assessed when a payment is late. Your annual waiver was used in MARCH of 2000.

Are poison ivy, thorny bushes and weeds obscuring your meters? Avoid estimated reads. Please trim vegetation so that our meter readers, can safely and accurately read your meters.

Avg temp this billing period Service Avg cost/day (\$) This year Avg use/day Avg use/day same period last year Last year ELE 73 F 78 F

Your old account number was 13-25-8-09201

Please tear off and mail this stub with your payment. Your payment must arrive by the date due to avoid a late charge.

## **BILL PAYMENT STUB**

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**CLAYTON H WEISENBORN** 440-1/2 19TH AVE MOLINE, IL 61265-3758

## **CLAYTON H WEISENBORN**

Account Number 29260-65019

**Date Billed** August 03, 2000

Date Due August 25, 2000

Amount Due \$537.28 \$545.34

Make check MidAmerican Energy Company

payable to: P.O. Box 8020

Davenport, Iowa 52808-8020

After Date Due

## **UNDERSTANDING YOUR BILL**

At MidAmerican Energy, our goal is to provide the best service to our customers. Our friendly, caring associates are ready to assist you. If you have a question regarding your billing, service or any other issues, please call us toll-free, 24 hours a day, at 1-888-4ASKMEC (1-888-427-5632) or use our e-mail address: cquality@midamerican.com.

Customers using TDD (Telecommunications Device for the Deaf), please call 1-800-747-0593.

If you prefer to write us, please send your inquiries to:

MidAmerican Energy Company Attn: Customer Service Quality P.O. Box 8020 Davenport, IA 52808-8020

#### Date Due

Your bill is due and payable on or before the date shown on your bill. A late payment charge will be applied to accounts not paid by the date due.

#### Rate Code

This designates your gas or electric billing rate at MidAmerican Energy. Tariff and rate schedule information is available upon request.

#### **Estimated Use**

If we are unable to obtain an actual meter reading, the amount or the bill will be estimated based on past usage. Any necessary adjustments for an estimated bill will be made the next time your meter is read and will appear on the following bill.

#### Prorate Factor

The prorate factor adjusts for a billing period shorter or longer than normal.

#### **Basic Service Charge**

The monthly basic service charge covers fixed costs incurred to serve each customer, regardless of use.

#### KWH

A KWH is a unit of electric usage. One kilowatt-hour is the amount of electric energy used to keep one 100-watt light bulb burning for 10 hours.

#### **Energy Charge**

The energy charge reflects the cost of generating, transmitting and distributing electrical energy to you.

#### **Energy Charge Adjustment**

This adjustment reflects the cost of power plant fuel or purchased power.

#### CCF

Natural gas is measured by volume. One ccf represents 100 cubic feet of natural gas.

#### **Pressure Factor**

The pressure factor adjusts the metered gas usage to compensate for variations in metering and local atmospheric pressure.

## Therms and Therm Factors

We bill you on the number of therms of natural gas used because the heating value of a cubic foot of gas varies. The therm is a unit of constant heating value, and the therm factor converts volumes of gas used from cubic feet to therms. One therm equals 100,000 BTUs (British thermal units).

## **Delivery Charge / Distribution Charge**

This charge covers the costs associated with distributing gas through our system to you.

#### Pipeline Transport Charge

This reflects the cost incurred to reserve capacity on the interstate pipeline system in order to deliver gas to you.

#### **Gas Supply Charge**

This charge reflects the cost of purchased natural gas.

Visit our website at www.midamerican.com



# Disconnect Notice

## Important! Read Immediately

We want to continue our dependable service to you, our valued customer, but you must take action now.

**Account Number** 

29260-65019

Billing for service at: CLAYTON H WEISENBORN 440-1/2 19TH AVE **MOLINE IL 61265** 

> You must pay \$508.66 By August 10, 2000 TO AVOID DISCONNECTION

## You may avoid disconnection by:

- Paying the full amount listed above.
- Calling MidAmerican Energy at 1-800-952-0112.

#### Note:

- Partial payment does not cancel this disconnect notice.
- Payments mailed or paid at pay stations, and not received before the disconnect due date, will not prevent disconnection.
- If disconnected, payment in full and a reconnect fee may be required before service is restored. Reconnection at the meter during business hours may be up to \$34.00. Reconnection other than at the meter and/or after business hours may be substantially higher. A deposit or an increase in your current deposit amount, may also be required.
- Future bills will not cancel this notice.

Representatives are always available at 1-800-952-0112.

See reverse side for Customer Rights and Remedies. Please bring the entire notice if paying at an office or pay station.

Please tear off and mail this stub with your payment. Your payment must arrive by the date due to avoid disconnection. Please include your account number on your check.

# Disconnect Notice Payment Stub

CLAYTON H WEISENBORN 440-1/2 19TH AVE MOLINE IL 61265

**CLAYTON H WEISENBORN** 

Account Number 29260-65019

Βv

Aug 10, 2000

You must pay

\$508.66

Make check

MidAmerican Energy Company

payable to:

P.O. Box 8020

Davenport, Iowa 52808-8020

## Customer Information - IMPORTANT! Please Read

If you are unable to pay the amount of this Notice:

A reasonable payment agreement may be available in lieu of payment in full; this payment agreement must be by mutual agreement between you and MidAmerican Energy Company.

If someone in your home is seriously ill, utility service will not be disconnected if the customer complies with the following requirements regarding such illness: you must contact your doctor or a local board of health. They must call MidAmerican Energy Company at the number listed below. Also, written verification of serious illness in your home must be sent to MidAmerican Energy Company within five days. Included in this verification shall be the name of the ill person, a statement that he/she is a permanent resident of the premises in question, the name, business address and telephone number of the certifying party, the nature of the illness and the period of time during which termination would aggravate the illness. This certification is valid for 30 days, and can be renewed for an additional 30 days if the doctor or board of health submits a similar written verification to MidAmerican Energy Company. The customer must enter into a payment plan for the retirement of the unpaid balance of the account over a reasonable period of time and must keep the current account paid during the period of time the unpaid balance is to be retired.

You may designate, in writing, another party to receive a copy of any Disconnect Notice mailed to you.

Personnel are on duty during regular office hours (8:00-5:00, Monday through Friday) for the purpose of handling inquiries you may have concerning, among other things, our service, customer bills, billing practices, and deposit requirements. If our service representative cannot resolve your inquiry to your satisfaction, please ask to be referred to his or her supervisor. If the supervisor cannot help you, call the Consumer Services Division of the Illinois Commerce Commission, 1-800-524-0795. Customers using a TDD, call 1-800-858-9277.

Please be advised - during November through March, we will notify the local department of health at least 24 hours prior to the termination of service. The mortgagee and/or owner of record will be similarly notified, if they have so requested. This is required by Section 8-202 of the Illinois Public Utilities Act.

Part 280, the rules and regulations of the Illinois Commerce Commission prescribing procedures governing eligibility for service, deposits, payment practices and discontinuance of service is available for your reading at our local business office. In addition, you can review or obtain a copy at the Illinois Commerce Commission, 527 East Capitol Avenue, Springfield, Illinois 62706 or 160 North La Salle Street, Suite C-800, Chicago, Illinois 60601-3104.

Any questions concerning this **Notice** should be discussed with a service representative who can be contacted by phone at **1-800-952-0112**.